Verifone Accessibility Conformance Report

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: Verifone Web Hosted Checkout, v1.29.1

Report Date: June 28, 2025

Product Description: Checkout is an end-to-end solution that supports accepting payments securely hosted by Verifone. Checkout can be configured to accept card payments, as well as alternative payment methods through the same page. PCI-compliant card payments can be accepted through the checkout as a Hosted Payments Page (HPP), or as an iFrame.

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Evaluation Methods Used: Lighthouse, ChatGPT, Wave, BrowserStack

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports:** Some functionality of the product does not meet the criterion.

- **Does Not Support:** The majority of product functionality does not meet the criterion.

- **Not Applicable:** The criterion is not relevant to the product.

- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.1 Report

Tables 1 and 2 document conformance with WCAG 2.1:

- Clause 9 - Web
- Clauses 10.1-10.4 of Clause 10 - Non-web documents
- Clauses 11.1- 11.4 and 11.8.2 of Clause 11 - Software
- Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Web: **Partially Supports**	Web: **Missing one image tag. Some icons and buttons do not include descriptive alternative text.**
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Web: **Not Applicable**	Web: **Not Applicable**
1.2.2 Captions (Prerecorded) (Level A)	Web: **Not Applicable**	Web: **Not Applicable**
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Web: **Not Applicable**	Web: **Not Applicable**
1.3.1 Info and Relationships (Level A)	Web: **Partially Supports**	Web: **Some form labels are not programmatically associated with input elements.**
1.3.2 Meaningful Sequence (Level A)	Web: **Supports**	Web: **Content is arranged in a logical reading order.**

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A)	Web: **Supports**	Web: **Instructions do not rely solely on color, shape, or size.**
1.4.1 Use of Color (Level A)	Web: **Supports**	Web: **Color is not used as the only visual means of conveying information.**
1.4.2 Audio Control (Level A)	Web: **Not Applicable**	Web: **No audio content is present that plays automatically.**
2.1.1 Keyboard (Level A)	Web: **Supports**	Web: **All interactive elements are fully operable via keyboard.**
2.1.2 No Keyboard Trap (Level A)	Web: **Supports**	Web: **Keyboard focus can be moved to and away from all interactive components.**
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Web: **Not Applicable**	Web: **Not Applicable**
2.2.1 Timing Adjustable (Level A)	Web: **Supports**	Web: **Session timeout includes user warning and allows extension.**
2.2.2 Pause, Stop, Hide (Level A)	Web: **Not Applicable**	Web: **Not Applicable**
2.3.1 Three Flashes or Below Threshold (Level A)	Web: **Not Applicable**	Web: **No flashing or strobing content is used.**
2.4.1 Bypass Blocks (Level A)	Web: **Not Applicable**	Web: **Not Applicable**
2.4.2 Page Titled (Level A)	Web: **Supports**	Web: **Page titles are descriptive and reflect content purpose.**

Criteria	Conformance Level	Remarks and Explanations
[2.4.3 Focus Order](#) (Level A)	Web: **Supports**	Web: **Keyboard focus follows a logical, intuitive sequence.**
[2.4.4 Link Purpose (In Context)](#) (Level A)	Web: **Supports**	Web: **Links are clear and meaningful based on context or label.**
[2.5.1 Pointer Gestures](#) (Level A 2.1 only)	Web: **Not Applicable**	Web: **Not Applicable**
[2.5.2 Pointer Cancellation](#) (Level A 2.1 only)	Web: **Supports**	Web: **Touch/click interactions can be cancelled before finalizing.**
[2.5.3 Label in Name](#) (Level A 2.1 only)	Web: **Partially Supports**	Web: **Some visual labels do not match programmatic labels for screen readers.**
[2.5.4 Motion Actuation](#) (Level A 2.1 only)	Web: **Not Applicable**	Web: **Not Applicable**
[3.1.1 Language of Page](#) (Level A)	Web: **Supports**	Web: **The page declares English as its language via the HTML lang attribute.**
[3.2.1 On Focus](#) (Level A)	Web: **Supports**	Web: **No unexpected context changes occur when elements receive focus.**
[3.2.2 On Input](#) (Level A)	Web: **Supports**	Web: **Supports**
[3.3.1 Error Identification](#) (Level A)	Web: **Partially Supports**	Web: **Input errors are not always described to screen reader users.**

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A)	Web: **Partially Supports**	Web: **Not all form inputs include clear labels or placeholder instructions.**
4.1.1 Parsing (Level A)	Supports	For WCAG 2.0, and 2.1, the September 2023 errata update indicates this criterion is always supported. See WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.
4.1.2 Name, Role, Value (Level A)	Web: **Partially Supports**	Web: **Some interactive components do not expose full accessibility semantics.**

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: **Not Applicable** Authoring Tool: **Not Applicable**	Web: **Not Applicable**
1.2.5 Audio Description (Prerecorded) (Level AA)	Web: **Not Applicable**	Web: **Not Applicable**
1.3.4 Orientation (Level AA 2.1 only)	Web: **Supports**	Web: **The page supports both portrait and landscape orientations.**
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Web: **Partially Supports**	Web: **Some form inputs do not expose autocomplete or semantic metadata.**

Criteria	Conformance Level	Remarks and Explanations
[1.4.3 Contrast (Minimum)](#) (Level AA)	Web: **Supports**	Web: **Text and background colors meet minimum contrast thresholds.** Electronic Docs: **Not Applicable** Software: **Not Applicable** Closed: **Not Applicable** Authoring Tool: **Not Applicable**
[1.4.4 Resize text](#) (Level AA))	Web: **Supports**	Web: **Text remains readable and functional when resized up to 200%.**
[1.4.5 Images of Text](#) (Level AA)	Web: **Supports**	Web: **The design avoids images of text except for logos or essential branding.**
[1.4.10 Reflow](#) (Level AA 2.1 only)	Web: **Supports**	Web: **Content remains usable and does not require scrolling in two dimensions.**
[1.4.11 Non-text Contrast](#) (Level AA 2.1 only)	Web: **Partially Supports**	Web: **Some icons and UI components have insufficient color contrast.**
[1.4.12 Text Spacing](#) (Level AA 2.1 only)	Web: **Supports**	Web: **No content or functionality is lost when applying enhanced text spacing.**
[1.4.13 Content on Hover or Focus](#) (Level AA 2.1 only)	Web: **Partially Supports**	Web: **Some tooltips or hover-revealed content cannot be dismissed or persisted.**
[2.4.5 Multiple Ways](#) (Level AA)	Web: **Not Applicable**	Web: **Not Applicable**

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA)	Web: **Supports**	Web: **Headings and form labels are descriptive and clear.**
2.4.7 Focus Visible (Level AA)	Web: **Supports**	Web: **Focus indicators are clearly visible during keyboard navigation.**
3.1.2 Language of Parts (Level AA)	Web: **Not Applicable**	Web: **Not Applicable**
3.2.3 Consistent Navigation (Level AA)	Web: **Supports**	Web: **Navigation components are repeated consistently across views.**
3.2.4 Consistent Identification (Level AA)	Web: **Supports**	Web: **UI elements with the same function are labeled consistently.**
3.3.3 Error Suggestion (Level AA)	Web: **Partially Supports**	Web: **Suggestions for correcting form input errors are inconsistently applied.**
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Web: **Supports**	Web: **Supports**
4.1.3 Status Messages (Level AA 2.1 only)	Web: **Partially Supports**	Web: **Some dynamic alerts or success messages are not announced to screen readers.**

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