



Verifone Accessibility Conformance Report

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: Nordic Gateway eCom Checkout (“SalesConnector”), R 1.111

Report Date: 09-07-2025

Product Description: Verifone’s hosted payment page on the Verifone’s Nordic Gateway is offered for eCom merchants located in the Nordic and Baltic region to process payments with cards, wallets and other local/regional payment methods – hosted payment pages are accessible to cardholders and consumers making purchases on the Internet or with mobile applications.

Contact Information: support@verifone.fi, +358 600 01 02 03

Evaluation Methods Used: Evaluation of the product is based on automated and manual testing and usage of analysis tools against the criteria described in the Web Content Accessibility Guideline (WGAC) version 2.1, conformance levels A and AA.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Web: Supports	The product includes text alternative for all content.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Web: Not applicable	The product does not include pre-recorded audio or video content.
1.2.2 Captions (Prerecorded) (Level A)	Web: Not applicable	The product does not include pre-recorded audio or video content.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Web: Not applicable	The product does not include pre-recorded audio or video content.
1.3.1 Info and Relationships (Level A)	Web: Supports	Information on the page can be programmatically determined.
1.3.2 Meaningful Sequence (Level A)	Web: Supports	The product presents content in meaningful sequence.

Criteria	Conformance Level	Remarks and Explanations
<u>1.3.3 Sensory Characteristics</u> (Level A)	Web: Supports	Instructions provided do not rely solely on sensory characteristics
<u>1.4.1 Use of Color</u> (Level A)	Web: Supports	Color is not used as a single factor to indicate action.
<u>1.4.2 Audio Control</u> (Level A)	Web: Supports	The product does not include any automated audio content.
<u>2.1.1 Keyboard</u> (Level A)	Web: Supports	All functionality is accessible by using keyboard
<u>2.1.2 No Keyboard Trap</u> (Level A)	Web: Supports	There are no keyboard traps in the product
<u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 only)	Web: Supports	The product does not use any character key shortcuts.
<u>2.2.1 Timing Adjustable</u> (Level A)	Web: Supports	A 15-minute time limit is essential under PCI rules as part of a real-time transaction, so extensions of time limits are not possible.
<u>2.2.2 Pause, Stop, Hide</u> (Level A)	Web: Not applicable	The product does not include any moving, blinking, scrolling, or auto-updating content
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A)	Web: Not applicable	The product does not include any flashing content.
<u>2.4.1 Bypass Blocks</u> (Level A)	Web: Not applicable	The product does not present blocks of content that are repeated on multiple Web pages
<u>2.4.2 Page Titled</u> (Level A)	Web: Supports	The page titles are suitable for the product purpose.
<u>2.4.3 Focus Order</u> (Level A)	Web: Supports	The focus order is suitable for the product purpose.
<u>2.4.4 Link Purpose (In Context)</u> (Level A)	Web: Supports	There is no ambiguity in links provided on the page.
<u>2.5.1 Pointer Gestures</u> (Level A 2.1 only)	Web: Supports	The product does not include any content that interprets pointer actions
<u>2.5.2 Pointer Cancellation</u> (Level A 2.1 only)	Web: Supports	The product does not include any content that interprets pointer actions
<u>2.5.3 Label in Name</u> (Level A 2.1 only)	Web: Supports	Components including text include the presented text in name

Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only)	Web: Supports	The product does not include any content that requires device or user motion
3.1.1 Language of Page (Level A)	Web: Supports	The language of the page can be programmatically determined
3.2.1 On Focus (Level A)	Web: Supports	Change of focus does not initiate any change of context
3.2.2 On Input (Level A)	Web: Supports	Change of component does not automatically initiate any change of context
3.3.1 Error Identification (Level A)	Web: Supports	Any identified error is described to user in text format.
3.3.2 Labels or Instructions (Level A)	Web: Supports	Labels and instructions are provided when any user input is required.
4.1.1 Parsing (Level A)	Web: Supports	For WCAG 2.0, 2.1, and the EN 301 549, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
4.1.2 Name, Role, Value (Level A)	Web: Supports	The product uses standard HTML controls to meet this success criterion

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: Not applicable	The product does not include any live audio content.
1.2.5 Audio Description (Prerecorded) (Level AA)	Web: Not applicable	The product does not include pre-recorded audio or video content.
1.3.4 Orientation (Level AA 2.1 only)	Web: Supports	The product does not restrict its view and operation to a single display orientation

Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Web: Supports	The purpose of each input field can be programmatically determined
1.4.3 Contrast (Minimum) (Level AA)	Web: Supports	Visual presentation of text and images of text has sufficient contrast ratio
1.4.4 Resize text (Level AA)	Web: Supports	Text can be re-sized without loss of content or functionality (up to 200 %)
1.4.5 Images of Text (Level AA)	Web: Supports	Text is used instead of images of text to convey information to user (except for logos)
1.4.10 Reflow (Level AA 2.1 only)	Web: Supports	Content is presented without loss of information or functionality, and without requiring scrolling in two dimensions
1.4.11 Non-text Contrast (Level AA 2.1 only)	Web: Supports	Any visual presentation of content has a contrast ratio of at least 3:1
1.4.12 Text Spacing (Level AA 2.1 only)	Web: Supports	The product supports changes of text spacing without loss of content or functionality
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Web: Supports	The product does not include any content triggered by pointer hover or keyboard focus
2.4.5 Multiple Ways (Level AA)	Web: Not applicable	Not applicable - the product is only used to process a payment without free internal navigation
2.4.6 Headings and Labels (Level AA)	Web: Supports	Headings and labels on the product describe their topic/purpose.
2.4.7 Focus Visible (Level AA)	Web: Supports	Keyboard focus indicator is visible to the user.
3.1.2 Language of Parts (Level AA)	Web: Supports	The language of the page can be programmatically determined
3.2.3 Consistent Navigation (Level AA)	Web: Supports	Navigation is consistent across relevant pages.

Criteria	Conformance Level	Remarks and Explanations
<u>3.2.4 Consistent Identification</u> (Level AA)	Web: Supports	Components that have the same functionality are identified consistently across relevant pages.
<u>3.3.3 Error Suggestion</u> (Level AA)	Web: Supports	When error is detected, any available suggestions to address it are provided to the user
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)	Web: Supports	The product has input checks available and requests user to confirm inputs.
<u>4.1.3 Status Messages</u> (Level AA 2.1 only)	Web: Not applicable	The product does not dynamically add status message content to the page

Table 3: Success Criteria, Level AAA

Notes: Not applicable

Legal Disclaimer

The information above describes this product's ability to support the applicable standards/guidelines, based on VeriFone, Inc.'s good faith interpretation of those standards. This document is provided for informational purposes only and the contents hereof are subject to change without notice. Verifone does not warrant that this document is error free, nor does it provide any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. Verifone specifically disclaims any liability with respect to this document and no contractual obligations are formed either directly or indirectly by this document. Verifone further makes no representation concerning the ability of assistive technologies or other products to interoperate with Verifone products.